**Eiad Alshaikh Darwish**

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# Education

M.S Technology Management

M.S Public Administration (INA)

B.S. IT Engineering

2026 (expected)

2017

2012

Dep. Tech 1999

# Work Experience

* **2021-Current**: Manager of Training and Development Center [Syria-India for Excellence Training of Information Technology (NAITS - ISCEIT)]
* **2019 -Current:** Chief Technical Officer, Project Manager, Head of Software Department
* **2017- 2019:** National Agency for Network Services as Software and System Engineer, Security Team, Instructor.
* **2002- 2014** IT instructor (Advance ICDL, Basics of Programming, Network+, A+) and IT & scientific Support in (Institutes at Damascus).
* **2011-2012** Programmer and UI/UX Utilizer in (ATSC) (Java, JS, MS SQL-Server).
* **2009-2011** Programmer and System Analyst in (Sun Light Soft) (WPF, Silverlight, MVVM, XAML).
* **1997 – 2006** Internetworking and network Implementation in multiple Pharmacia companies, factories, Industrial Sector.

# Professional Skill & Level:

## Operating systems:

* + Linux (Debian , Red-hat): Professional Skills including shell scripting, maintenance and backup;
  + Windows: (Server 2008-2016 ,10, 7, XP) Along with troubleshooting day to day;

## Software Engineering:

* + AGILE, Unified Modeling and Process, Integration Management,

## Full Stack Software Development:

* + C#, PHP (procedural – Frameworks): Professional;
  + Python (Django),JAVA (JSF, Beans, Spring): V.Good;
  + **Front-End**: Web Design and Interaction (HTML, JS, CSS, JQuery, React, Vue)
  + **Database development systems** (MS-SQL server,Postgres, MySQL) : Professional;
  + **Desktop development: C#,** desktop applications: professional, Entity framework (code first, POGO): Professional;ASP.net Core

## Projects Management:

Including Planning, Reporting, Jira, MS.Project, with experience of ITIL and PMP methodologies,

Change and Process management, Risk assessment and management (as a decision support), feedback analyzer and reviewer for customers within SLAs.

* **Management and Decision Making** (Planning, Analyzing, Decision Support).
* **Cyber Security Officer (**Development, Auditing and Enforcing**)**.

# Technical skills

* **Data Analytics** (Descriptive statistics using SPSS, Excel).
* **Researcher Assistance** (Detail Orientation, Accuracy, problem solving, critical thinking, data collection & evaluation).
* **Training & Instructing** (presentation, instructing, tutoring, designing, MS. Office proficient).
* **Teamwork management** (selecting, managing, leading, coordinating).
* **Design in** (Adobe Photoshop, Flash MX).

## Soft skills (out of 10):

* + Self-Learning (10/10);
  + Communication skills (9/10);
  + Time management (8/10);
  + Priorities management (9/10);
  + Team Leadership (9/10);
  + Strategic Thinking (10/10);
  + Problem Solving (9/10);

## Technical Trainings:

**- AI Training (ML,OLAMA models, Data Science)** (Online, 2024-2025)

* **Advanced Web Technology**-Web Programming, (CDAC-India,2023)
* **ICT Auditing and Assessment** (CDAC-India, 2023)
* **Public Key Infrastructure and Cryptography** ((Russia),10/2018,1/2019)
* **LINUX management and Security** (NANS, 9/2018)
* **CCNA** (National Agency for Network Services, 8/2018)
* **Linux Server Management and Security** (University of Colorado, online mode 7/2018)

- **Enterprise System Management and Security** (University of Colorado, online mode 7/2018).

* **Data Communications and Network Services** (CISCO, online training 6/2018)
* **Windows Server Management and Security** (University of Colorado, online mode 9/2018)

# Languages:

## English:

o Reading, speaking (Fluent)

* + o Grammar, writing (very good)
  + **French**: Débutant

**Arabic**: Mother Tongue.

## All supporting documents and certificates are available upon request.